

COMMONWEALTH of VIRGINIA Department for the Aging

Jay W. DeBoer, J.D., Commissioner

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Department for the Aging

Jay W. DeBoer, J.D., Commissioner

MEMORANDUM

TO: Executive Directors

Area Agencies on Aging

FROM: Ellen Nau, Human Services Program Coordinator

DATE: March 16, 2004

SUBJECT: Caregiver Coalition Training

Virginia Department for the Aging Commissioner Jay DeBoer will greet participants at a March 17-18, 2004 training to establish a statewide Caregivers' Coalition in Virginia. Twenty-two individuals from various governmental agencies, non-profits and the private sector will meet at Senior Connections, the Capital Area Agency on Aging to participate in the training sponsored by AARP. The training, based on the experience and best practices of existing caregiver coalitions, will focus on forming and sustaining a statewide caregiver coalition. The U.S. Administration on Aging and the AARP Foundation provided funding for the project. Virginia was one of eight states selected to receive this training in 2004.

Helen Elzeroth, Caregiver Coalitions Research Project Manager at AARP and Brian Duke, Associate Fellow of the Institute on Aging of the University of Pennsylvania, will conduct the training. Ms. Elzeroth received her undergraduate degree in education from the University of Indiana and a M.S. in Gerontology from Virginia Commonwealth University. She has significant work experience in business management, education and human services. Mr. Duke received his Bachelor of Science degree in Business Administration from the University of Scranton, a Master's degree in Health Sciences Administration from The George Washington University and a Master of Bioethics degree from the University of Pennsylvania. He serves as consultant on family caregiver issues and co-leads the "Caring Community" coalition comprised of community based organizations in Philadelphia, Pennsylvania convened by WHYY, a public broadcasting television and radio station.

SUBJECT: Caregiver Coalition Training

Page 2 of 2

Ellen Nau, program coordinator for VDA's National Family Caregiver Support Program serves as project coordinator. Thelma Bland Watson, Executive Director of Senior Connections, the Capital Area Agency on Aging and Gale Davis, Manager, Caregiver Support Services at Senior Connections are hosting the event.

Department for the Aging

Jay W. DeBoer, J.D., Commissioner

MEMORANDUM

TO: Executive Directors

Area Agencies on Aging

FROM: Janet L. Honeycutt

Director of Grant Operations

DATE: March 16, 2004

SUBJECT: GrandDriver Program

Attached, please find some details about a new and exciting grant-funded program that VDA is implementing throughout Virginia. The GrandDriver Program is being funded by DMV through a grant from the Federal Transportation Safety Fund. VDA is the grant recipient and will be developing the GrandDriver concept in more detail over the next two months.

With the Kick-off for this program slated for May 2004, we expect that each of you may receive calls from people who are interested in additional information about aging and driving. VDA will be sending each of you information, brochures, websites and referral lists to supply to your callers.

If you have any questions about this program, please let me know.

Attachment



2004 Virginia's GrandDriver Program

Sponsored by the Virginia Department for the Aging and the Virginia Department of Motor Vehicles in cooperation with the American Association of Motor Vehicle Administrators

Official Kickoff Date

May 2004 to coincide with the federal Administration on Aging's Older American's Month and with Virginia's Older Virginians Month activities.

Overview

While most older drivers may be good drivers, the physical changes associated with aging can ultimately affect our ability to drive safely. That's why the American Association of Motor Vehicle Administrators and its partners in Virginia, have created "GrandDriver", a program that provides information about aging and driving.

Virginia's GrandDriver program is urging the public - particularly drivers over 65 and their adult children - to learn more about the effects of aging on our ability to drive and to talk about these issues. The program will provide information on the signs that your driving may be affected, what you can do to remain a safe driver and places you can turn if you need assistance. These should help you and your loved ones continue to "get around safe and sound."

The GrandDriver program:

- Is an education and awareness campaign about the effects of aging on driving ability;
- Seeks to encourage the public to plan ahead for safe mobility <u>before</u> their later years;
- Gives older Virginians and their families suggestions to improve driving skills and provides resources that will help older drivers compensate for age-related changes so they can stay on the road as safely as possible, for as long as possible; and
- Offers suggestions for alternative forms of transportation to help older Virginians maintain their mobility and independence.

The GrandDriver program proposes to work with state and local partners to develop:

- A GrandDriver Program informational card to be sent with all vehicle registration to all Virginia drivers;
- GrandDriver Program information to be sent out in Virginia AARP mailings;
- GrandDriver Program information to be sent out in American Automobile Association of Virginia mailings;
- GrandDriver articles will be developed and published in local Area Agency on Aging newsletters;
- GrandDriver articles in the VCU "Age in Action" quarterly publication;
- Billboards advertising GrandDriver;
- GrandDriver signage on public transportation (i.e. buses, cabs, etc.);
- A GrandDriver page to be added to VDA's website and DMV, AARP, AAA of Virginia, and others can link to the VDA page;
- Utilize the existing VDA nationwide toll free number for additional information/referral;
- Public Radio;
- Public and local Television using Governor Warner as a spokesperson; and
- GrandDriver information made available at all statewide events (i.e. conferences, workshops, public events, health fairs, etc.).

Partners

GrandDriver program partners will work with the Department for the Aging and DMV to "get the word out" about the effects of aging on our ability to drive, the warning signs that may indicate problems driving safely, and alternatives that may help older drivers and their families deal with aging and driving.

Partners will be encouraged to include their corporate logos on GrandDriver materials developed and distributed in Virginia and to incorporate information about GrandDriver into their programs and materials.

Actions to Date

VDA has contracted with CommuniQue Marketing here in Richmond to develop the "Virginia Specific" ad and to integrate this "look and feel" throughout the television, radio and written media. They are in the process of buying time for the television and radio ads to run. Governor Warner will be the program spokesperson.

We have also contracted with Commonwealth Poll, Virginia Commonwealth University, to conduct a statewide pre and post survey to measure public awareness of the effects of aging on driving. This will give us a measurable delivery on how well the program is working in the state.

We have assembled a Task Force for this program to meet periodically during the campaign to make suggestions and offer advice to continually keep the program fresh. Our first meeting was Friday, March 12, 2004. Members include employees from Virginia Department of Motor Vehicles, Glennan Center for Geriatrics and Gerontology at Eastern Virginia Medical School, AARP, AAA of Virginia, Virginia Department of Health, VCU Biomedical Engineering Program, Department of Rehabilitative Services, MS OTR from Johnston Willis Hospital, Senior Connections, the Capital Area Agency on Aging and the Alzheimer's Association.

We will be supplying the Area Agencies on Aging brochures and referral information about the program so that they can share this information to anyone who inquires about the program. We expect that once the campaign kicks off in May, you will see an increase in call volume for this program.

Department for the Aging

Jay W. DeBoer, J.D., Commissioner

MEMORANDUM

TO: Executive Directors - Area Agencies on Aging

AAA Information and Referral/Assistance Staff

FROM: Faye D. Cates, MSSW, Human Services Program Coordinator

DATE: March 16, 2004

SUBJECT: NATIONAL AGING INFORMATION & REFERRAL/ASSISTANCE

SYMPOSIUM

The National Aging Information & Referral Support Center is very pleased and excited to invite persons in the field of aging to The National Aging Information & Referral/Assistance Symposium convened in conjunction with the Alliance of Information and Referral System's (AIRS).

"Catch the Wave of I&R" 2004 Training and Education Conference Norfolk Waterside Marriott Norfolk, Virginia May 3-6, 2004

Pre-Conference Sessions, including the State Unit on Aging and the Area Agency on Aging retreats, will take place on May 2nd in the same location.

I have attached a Preliminary agenda for your dissemination and consideration. The last page gives a bit more information about registration for the AIRS conference.

Registration information can be found at the AIRS website: www.airs.org.



Preliminary Agenda

YOU ARE INVITED...

NATIONAL AGING I&R SYMPOSIUM

National Association of State Units on Aging

Convened in conjunction with the AIRS Conference Norfolk, VA May 3-6, 2004

Sponsor: National Aging I&R Support Center, National Association of State Units on Aging

Co-Sponsors: Administration on Aging

National Association of Area Agencies on Aging

Virginia Department for the Aging

Senior Services of Southeastern Virginia (AAA)

Contact: Susan Shepherd, Senior Program Associate

National Aging I&R Support Center, National Association of State Units on Aging

Phone: 202-898-2578 E-mail: sshepherd@nasua.org

Sunday, May 2, 2004

Pre-Conference Activities

Aging Network Retreat

- State Units on Aging
- Area Agencies on Aging

Tuesday, May 4, 2004

Luncheon

Co-Sponsors: National Aging I&R Support Center (NASUA)

Virginia Department for the Aging

Virginia Association of Area Agencies on Aging

Keynote Speaker: **Josefina Carbonell**

Assistant Secretary for Aging

U.S. Department of Health and Human Services

(Invited)

Aging I&R/A Symposium Workshops

- Maximizing Technology to Support the Care Team: SeniorNavigator, Virginia's Number One Resource for Aging Information, and the Caregiver Connection, an Innovative Care Planning Tool
 - Faye D, Cates, MSSW
 Human Services Program Coordinator
 Virginia Department for the Aging
 Richmond, Virginia
 - <u>Daniel M. Phillips</u>, Advocate for Male Caregivers Retired Lieutenant Colonel, U.S. Army Yorktown, Virginia
 - Katie Roeper, Director of Senior Navigator SeniorNavigator.com Richmond, Virginia
 - <u>Gail Davis</u>, Manager of Caregiver Support Senior Connections, The Capital Area Agency on Aging Richmond, VA 23219
 - Gene Cruey, President Alpha Business Solutions Richmond, VA
 - Sandra Randell, Vice President of Marketing Alpha Business Solutions Richmond, VA
- Aging and Disability Resource Center Initiative: Streamlining Access to Long Term Care
 - Greg Case, Aging Services Program Specialist Center for Planning and Policy Development Administration on Aging Washington, DC
 - <u>Dina Elani</u>, Senior Policy Advisor for Community-Integrated Resources Division for Community and Systems Improvement Center for Medicaid and State Operations Centers for Medicare and Medicaid Services Baltimore, MD
 - Representatives, State Aging and Disability Resource Centers
- New Strategies and Partnerships for Expanding the Role of Aging I&R/As
 - John Skirven, Executive Director, Senior Services of Southeastern Virginia

Norfolk, Virginia

<u>Cheryl Schramm</u>, Director Aging Services Division Atlanta Regional Commission Atlanta, GA 30303

- Medicare Reform and Prescription Rx: Implications for I&R/As
 - <u>Dennis Carroll</u>, Associate Regional Administrator Centers for Medicare & Medicaid Services (CMS), Region III Philadelphia, Pennsylvania 19106
 - <u>Representative</u>, State Health Information and Counseling Program
 - Mark Miller, National Long Term Care Ombudsman Program National Association of State Units on Aging
 - Rona McNally, Manager, Missouri Senior Medicare Patrol
 - Representative, I&R
- Housing Transitions and Modifications New Resources for I&R/A's
 - Irma Tetzloff, Supervisor Aging Services Program Specialist Center for Wellness and Community-Based Services Administration on Aging Washington, DC
 - Charlotte Wade, Director
 National Center for Seniors Housing Research
 NAHB Research Center
 Upper Marlboro, MD
 - <u>Lee Berkley Shaw</u>, Program Manager Home Modification Initiative Rebuilding Together Washington, DC
 - Margit Novak, President
 National Association of Senior Move Managers
 Wynnewood, PA
- Consumer Direction in OAA Services: What Does It Mean for I&R/As?
 - <u>Bob Hornyak</u>, Director
 Center for the Advancement of State Community Service Programs
 National Association of State Units on Aging
 Washington, DC
 - Kari Benson

Center for Planning and Policy Development Administration on Aging Washington, DC

Barbara Kelley

Director of the Division of Consumer Information and Caregiver Services South Carolina Bureau of Senior Services Columbia, SC

- Irene Collins, Executive Director Department of Senior Services Montgomery, AL
- Successful Strategies to Reach The Emerging Male Caregiver
 - Greg Link, Program Associate (Moderator)
 National Association of State Units on Aging
 Washington DC
 - Maryam Navaie-Waliser, Dr.P.H., Senior Research Associate Center for Home Care Policy and Research Visiting Nurse Service of New York New York, New York
 - <u>Daniel M. Phillips</u>, Lt. Colonel, U.S. Army, Retired Male Advocate for Caregivers Yorktown, Virginia
 - Jim Hutchinson, Navy Counselor Chief Petty Officer, USN, Retired Male Military Advocate for Caregivers Senior Services of Southeastern Virginia (AAA) Norfolk, Virginia
- Assessment and Case Management Enhanced Technology: Washington State Implementation of the Comprehensive Assessment Reporting Evaluation (CARE)
 - Kristin Byrne, MA, CARE Program Manager
 Washington Aging and Disability Services Administration
 Olympia, WA
- Update on National Initiatives Impacting I&R/As: U.S. Administration on Aging, Eldercare Locator, National Aging I&R Support Center
 - Sherri Clark, Aging Services Program Specialist Center for Communication & Consumer Services Administration on Aging Washington, DC
 - Share Maack, Manager
 Eldercare Locator
 National Association of Area Agencies on Aging Washington, DC

- Susan Shepherd, Senior Program Associate National Aging I&R/A Support Center National Association of State Units on Aging Washington, DC
- <u>Theresa Lambert</u>, Deputy Director National Association of State Units on Aging Washington, DC 20005
- Understanding Transportation Systems—Maximizing Options for Older Consumers and Persons with Disabilities
 - Bryna Helfar

Federal Transit Administration Department of Transportation Washington, DC

 Kari Benson, Aging Services Program Specialist Center for Planning and Policy Development Administration on Aging Washington, DC

Concurrent Sessions for the Aging Symposium

- Serving Family Caregivers of the Elderly Through A Collaborative, Statewide Information and Assistance Program
 - Ginny Paulson, Program Manager
 Iowa Family Caregiver Program
 Iowa Association of Area Agencies on Aging Des Moines, Iowa
- Elder Abuse: A National Perspective and Promising Practices from the Field
 - Suzanne Linnane Stack, Elder Rights Program Associate National Center on Elder Abuse National Association of State Units on Aging Washington, DC
 - <u>Tina Taylor</u>, Community Resource Advisor INFO LINE of Los Angeles San Gabriel, CA 91776
 - <u>Lena Jones</u>, Community Resource Advisor INFO LINE of Los Angeles San Gabriel, CA

Please See AIRS Conference Registration Information on Next Page



"Catch the Wave of I&R" 2004 Training and Education Conference Norfolk, Virginia Norfolk Waterside Marriott May 3-6, 2004



Excitement is building for the Alliance of Information and Referral Systems (AIRS) 2004 Information and Referral Training and Education Conference. The conference goal is to continue to advance the professionalism in the field of information and referral by encouraging the continuous commitment of participants to training and to provide the tools necessary to strengthen I&R service and communities. In order to achieve this goal we have invited speakers and presenters who represent a wide range of topics pertaining to I&Rs role in Human Service. These presenters will focus on special topics such as computer and telephone technology basic skills in I&R, planning for disaster, management, resource development and many others. In addition to

management, resource development and many others. In addition to the aging track sponsored by The National Aging Information and Referral Support Center (NASUA) we have added a crisis intervention track sponsored by the American Association of Suicidology (AAS.)



There will also be several exciting Pre Conference Activities scheduled on May 1 & 2. The 2-1-1 Institute will start on May 1 at 12:00 PM and end on the 2nd at 4:30. The 2-1-1 Institute is the only national training for 2-1-1 Planners. AIRS is more excited about this year than ever before. We have collaborated with field experts and consultants to enhance the sessions and bring you timely, informative information. This years institute will be held as a mini conference and will include



workshops about Funding 2-1-1, including Funding Models, Marketing 2-1-1 and brand management, Technology Related to 2-1-1 and much more. We will also be introducing our 2-1-1 Planning Toolkit. Along with the 2-1-1 Institute, AIRS will be offering two Pre-conference Intensives on May 2 from 9:00 - 4:30. This year we are

offering "ABC's of I&R" and "Volunteer Management 101." Please visit the AIRS Website for more information and registration.

The 2004 conference will be held in beautiful Norfolk, Virginia from May 3-6. Norfolk is a 400-year-old Mid Atlantic seaport in the midst of a stunning urban renaissance. The Norfolk Waterside Marriott sits in the heart of the new downtown Norfolk waterfront. The hotel is within walking distance of world-class museums, the battleship Wisconsin, performing arts theaters, distinctive restaurants, nightlife, shopping and more. Along with AIRS, the conference will be hosted by the local state affiliate, the Virginia Alliance of Information and Referral Systems (VAIRS.) VAIRS is an integral partner in the conference coordination and will be the local experts in Norfolk.

Conference registration is now available as well as valuable information about the conference workshops, pre conference activities, location and networking opportunities. Visit the AIRS Website at www.airs.org, then click Conference located on the left side navigation to access this information.

To download a copy of the Conference Registration brochure, please click the link below: http://www.airs.org/downloads/2004 REG.pdf

See you in Norfolk!!!

Note: The conference registration brochure is in PDF Format. To read it you must have Adobe Acrobat Reader. You can download Adobe Acrobat Reader for free by visiting the link below. http://www.adobe.com/products/acrobat/readstep2.html

Department for the Aging

Jay W. DeBoer, J.D., Commissioner

MEMORANDUM

TO: Executive Directors Area

Agencies on Aging

FROM: Ellen Nau, Human Services Program Coordinator

DATE: March 16, 2004

SUBJECT: Adult Day Care – Best Practices

The Alzheimer's Family Day Center (AFDC) in Falls Church, Virginia has developed an orientation/training checklist for employees at the center. This comprehensive orientation for persons working with individuals with Alzheimer's Disease or other forms of dementia in an adult day care setting is attached to this memorandum in pdf. format.

Lin Noyes, PhD, RN, Alzheimer's Family Day Center's founder and clinical director, presented the findings of "Demonstrating the Effects of Physical Therapy and Tai Chi for People with Alzheimer's Disease in Adult Day Care: Lessons Learned" at the National Adult Day Services Association's second conference on January 30-31 in New Orleans. Funded by a \$250,000 grant from the Administration on Aging, the demonstration revealed:

- Mobility issues come from normal aging, immobility, symptoms of Alzheimer's disease and premature caregiver interventions. This cascade of decline can be influenced by physical therapy interventions.
- Physical therapy works for people in mid to late stages of dementia in many cases when the family/caregiver is used as an interpreter and remedial communication techniques are used.
- Caregivers can learn transfer and mobility techniques to promote continued functioning in older adults with Alzheimer's disease.

For twenty years the Alzheimer's Family Day Center has served persons in varying stages of dementia, including those in the late stages of the disease. With the help of a

SUBJECT: Adult Day Care – Best Practices Page 2 of 2

Virginia Respite Care Grant from the Commonwealth of Virginia and issued by the Virginia Department for the Aging, the center will be moving to a new facility in March, 2004. For further information on AFDC, contact www.AlzheimersFDC.org.

* AFDC Press Release January 29, 2004

Caring for the Person with Dementia in Adult Day Care

Name					
Date of	Employn	nent			
Staff Po	sition				
This ch	ecklist is	designed	to ensure that you receive all of the skills and informatio	n you need to begin working at th	e
			enter. After completing sessions relevant to the category		
	onding it				
corresp	onamg n	.cms.			
А сору	of this w	ill be plac	ed in your personal file at the Center.		
			<u>Orientation Outline</u>		
Prerequ	uisite to o	orientatio	<u>n</u>		Date
				Instructor	Completed
CPR					
First A	id				
			<u>Orientation</u>		
I.	Introd	uction to	the Alzheimer's Family Day Center		
	A.	Philos	ophy of caregiving	-	***************************************
	B.	Purpo	se of Center		
	C.	Progra	am goals and objective		
	D.	Servio	ees		
		1.	Day care		
		2.	Off Cite Programs		
		3.	Support groups		
		4.	Education programs		
		5.	Volunteer programs		
		6.	Student intern/orientation	Name of State of Stat	
	E.	Orgai	nization		
		1.	Non-profit status	And the second s	
		2.	Administration, Board and Staff		

			Introductions	water the same of	
		3.	Chain of command		
		4.	Fees, charges for service,		
			funding sources		
	F.	Orient	tation to physical plant		
		1.	Participant areas		
		2.	Office locations		
		3.	Storage		***************************************
		4.	BR, Kitchen, & outside		-
		5.	Location of phones and first		
			aid kit		
		6.	Phone etiquette		
II.	Emni	oyee Issu	es		
11.	A.		- who's who		
	11.	1.	Job descriptions		
		2.	Roles and Responsibilities	Appear and the second s	
		3.	Confidentiality re: participants		
		4.	Adult Protective Services Issues		
	B.		loyee Manual		
		1.	Business Hours and Attendance Policy		
		2.	Personnel Policies		
		3.	Compensation, Recording Time		
		4.	Expense Reimbursement		
		5.	Evaluations	A CONTRACTOR OF THE CONTRACTOR	
		6.	Leave Policies		
		7.	Benefits		
		8.	Policies on Equal Employment		
			Opportunities and Sexual Harassment	***************************************	
		9.	Employee/Client relations		
111	Sofo	ty Issues			
III.	A.		ation and use of fire extinguishers,		
	11.		m boxes, individual responsibilities	***	
	B.		ease of illness/injury	No. of Contrast of	
	D.		case of lost or missing participant		
	· ·	111 0			

	D.	In case	of severe weather							
	E.	In case	of aggression							
	F.	Univer	sal precautions	and the state of t						
IV.	Implic	Implications of the Aging Process for								
	AFDC	DC Participants								
	Α.	Develo	elopmental tasks of Aging							
		1.	Life review		<u></u>					
		2.	Transcendence							
		3.	Facing death		***************************************					
	B.	Physic	al Changes							
		1.	Normal Sensory Changes							
			a. vision							
			b. hearing							
			c. smell							
			d. taste							
			e. touch							
		2.	Musculoskeletal changes							
			a. bones							
			b. joints							
			c. muscles, tendons, and cartilage		V					
		3.	Neurologic changes							
		4.	Respiratory changes	-						
		5.	Digestive system changes							
		6.	Circulatory system changes							
		7.	Genitourinary system changes							
	C.	Emo	tional Changes							
		1.	Facing losses							
		2.	Facing aging							
		3.	Usefulness/Productivity issues							
	D.	Cogr	nitive Changes							
		1.	Effect of aging on intelligence							
		2.	Effect of aging on memory							
		3.	Effect of aging on learning							
	E.	Soci	ological and Religious aspects of Aging							
		1.	Myths about aging							
		2.	Environmental concerns							

V.

	3.	Familie	es and aging							
	4.	Role of	religion							
	5.	Religio	sity/Spiritual Needs							
F.	Disease	e and Agi	ng							
	1.	Commo	on physiological disturbances							
		of older	r adults							
		a.	digestive tract problems							
		b.	musculoskeletal discomforts							
		c.	vision problems							
		d.	skin problems							
		e.	circulatory problems							
		f.	endocrine problems							
Adult l	Day Healt	h Care S	ervices							
A.	Person	onal care - overview of aid's role								
	1.	Toileting								
		a.	Providing physical assistance							
		b.	Dealing with confusion							
		c.	Equipment/supplies		,					
		d.	Reporting problems							
		e.	Charting output	-						
	2.	Hygier	ne							
		a.	Hygiene needs in ADHC							
		b.	Equipment/supplies							
		c.	Reporting problems							
	3.	Dressi	ing							
		a.	Techniques related to selected							
			disabilities (hemiparesis, confusion							
			blindness, arthritis)							
		b.	Procedure for storing extra clothing							
			coat, personal items							
	4.	Mobili	ity and body mechanics							
		a.	Importance of body mechanics	***************************************						
		b.	Common mobility problems in ADHC	Photographic (1979) are constituted in the state of the s						
		c.	Transfer techniques							

				1.	Chair to standing and return	Market or security of the last	
				2.	Bed to standing and return		
				3.	Standing to toilet and return		
				4.	Wheelchair transfers to and from		
					chair, toilet, bed		
				5.	Tub/shower transfer, if		
					applicable		
				6.	Active and passive ROM exercises		
				7.	Positioning		
				8.	Back Protection		
			đ.	Mobil	ity aids		
				1.	Wheelchair		
				2.	Walker		
				3.	Quad cane		
				4.	Orthopedic cane		
			e.	Speci	al mobility issues for visually		
				and h	learing impaired and confused		
				partio	cipants		
VI.	Dementia and Its Effects on Participants						
	A.	Medic	al descrip	otion of d	lisease		
		1.	Signs	and sym	ptoms		
		2.	Diagn	osis			
		3.	Medic	al mana	gement/role of physician		
		4.	Use o	f medica	tions		
		5.	Cours	se and pr	rogression of disease		
	B.	Patien	its persp	ective			
		1.	Chan	ges			
			a.	loss	of abilities		
			b.	loss	of role and responsibilities		
			c.	loss	of control		
		2.	React	tion to cl	nanges		
			a.	depr	ession		
			b.	anxi	ety		
			c.	ange	er		
			d.	acce	ptance	-	

	C.	Family	Family Perspective							
		1.	Reacti	ons to dis	sease					
		2.	Chang	ging roles	and responsibilities					
		3.	Finan	cial and s	ocietal adjustments					
		4.	Grievi	ng						
	D.	Recog	nizing sig	ns of illne	ess					
		1.	Physic	al signs o	of illness/discomfort					
		2.	Maski	ng of sym	ptoms					
		3.	Behav	ior signs	of illness/discomfort					
VII.	Deme	ntia Skill	s (Basic)							
	A.	Attitu	des and e	environme	ents for caregiving					
		1.	Effect	of sensor	y stimuli on behavior					
		2.	Effect	s of heat/	cold, humidity and					
			weath	er		4-11-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-				
		3.	Effect	s of physi	ical environment	4				
		4.	Effect	s of careg	riving attitude	W 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				
	B.	Comn	Communication skills							
		1.	Assur	ne that th	ne Alzheimer's patient					
			under	stands e	verything you say					
			a.	get pe	erson's attention					
				1.	look eye to eye					
				2.	call person by name	AND ADMINISTRATION OF THE PROPERTY OF THE PROP	***************************************			
				3.	use gentle touch					
			b.	delive	er message					
				1.	use simple adult words	**************************************				
				2.	slow down rate of speech					
				3.	don't shout, lower pitch		,			
				4.	one message at a time					
			C.	listen	for response					
				1.	allow time for response					
				2.	repeat question using same					
					words					
				3.	help person put words together	***************************************				
				4.	validate meaning of response					
				5.	watch body language					
				6.	limit choices					

C.

VIII.

			7.	don't offer choices if				
				there are none				
			8.	ask uncomplicated questions,				
				one at a time				
	2.	Use non	-confron	ating, non-controlling				
		stateme	nts					
		a.	agree fi	irst and then limit				
			respon	se				
		b.	don't a	rgue, change subject	AUG. 20-10.			
		c.	identify	y feelings rather than				
			argue f	act	4-4-5			
		d.	ignore	repetitive statements				
			if they	are not emotionally				
			charge	d				
		e.	ask for	cooperation and help		**************************************		
	3.	Reassure and calm						
		a.	ask pe	rson to repeat the				
			inform	ation you have provided		ECONO PARA A CONTRACTOR A CONTR		
		b.	write a	a simple note				
		C.	tell per	rson that everything				
			is goin	g according to plan				
		d.	use ev	ents rather than the				
			clock t	to measure time				
C.	Assistir	ng with a	ctivities (of daily living				
	1.	Assisti	ng with ϵ	eating and drinking				
	2.	Assisting with mobility						
		a.	physic	cal assistance		***		
		b.	mobili	ity aids				
		C.	limitir	ng mobility	-			
	3.	Mainta	aining he	althy skin				
	4.	Groom	ing					
	5.	Assisti	ng with	toileting	National Control of the Control of t			
D.	Body n	nechanic	s					
Deme	ntia Skills	(advance	ed)					
A	Wande	ering Inte	rvention	s				
	1.	Types	of wande	ering				

	2.	Safety	,						
		a.	environment						
		b.	identification						
	3.	Chanr	neling Energy						
		a.	structured walks						
		b.	medications	Accessed to the Administration of the Admini					
	4.	Behav	vior modification		w				
B.	Aggre	ssion Inte	erventions						
	1.	Reviev	w communication techniques						
	2.	Manip	pulating the environment to						
		decre	ase aggression		<u></u>				
	3.	Behav	vioral approaches						
	4.	Safety	y issues						
	5.	Medic	cations	****					
C.	Mana	ging Repe	etitive behaviors						
D.	Mana	ging hype	eractivity						
	1.	Behav	vior hyperactivity						
	2.	Verba	al; hyperactivity						
	3.	Envir	onmental adaptations						
	4.	Beha	vioral management						
	5.	Medic	cations						
E.	Coore	dinating o	care with families		Market State of the Control of the C				
Cop	ing with C	aregiving							
A.	Lear	ning your	limits						
B.	Reco	Recognizing your own stress							
C.	Stres	Stress Reduction							
D.	Valu	Value of respite and breaks							
Act	ivities; Pla	ns of Care							
Α.	Indiv	ridual car	e plan						
B.	Sche	dule of a	ctivities						
C.	Meal	s and sna	acks						
D	Com	munity m	neetings						

IX.

X.

	E.	Special Events					
	F.	Hall Monitoring	***************************************				
	G.	Patient Records	***************************************				
	H.	Day sheet					
	I.	Noteworthy Event forms					
	J.	Elder abuse, Recognition and Reporting		***			
	K.	Transportation	\$100 miles and the second control of the sec				
	L.	Access to related services	Park to the superior and the superior an				
	M.	Admission and Discharge Criteria	***************************************				
	N.	Advanced Directives	and the second s				
XI.	Shadow program						
	A.	Purpose and Objectives					
	B.	Implementation	***************************************				
XII.	Intern	ship					
	(20 hr	s supervised on the job training)	V				
XIII.	Comm	unity Resources					
	A.	AD ASSOCIATION		***************************************			
	B.	AAA					
	C.	Elderlink and other referral sources					
XIV.	Ongoi	ng Education & Support					